



proudly present:

# hCLOUD DIRECTED EXCHANGE

Sari Lafferty, DCIA

David Kibbe, DirectTrust

Kory Mertz, ONC

Scott Rea, DigiCert

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# CLOUD COMPUTING

Revolutionizing Business Processes  
in Government & Healthcare

# EAST 2014

MAY 15-16, 2014

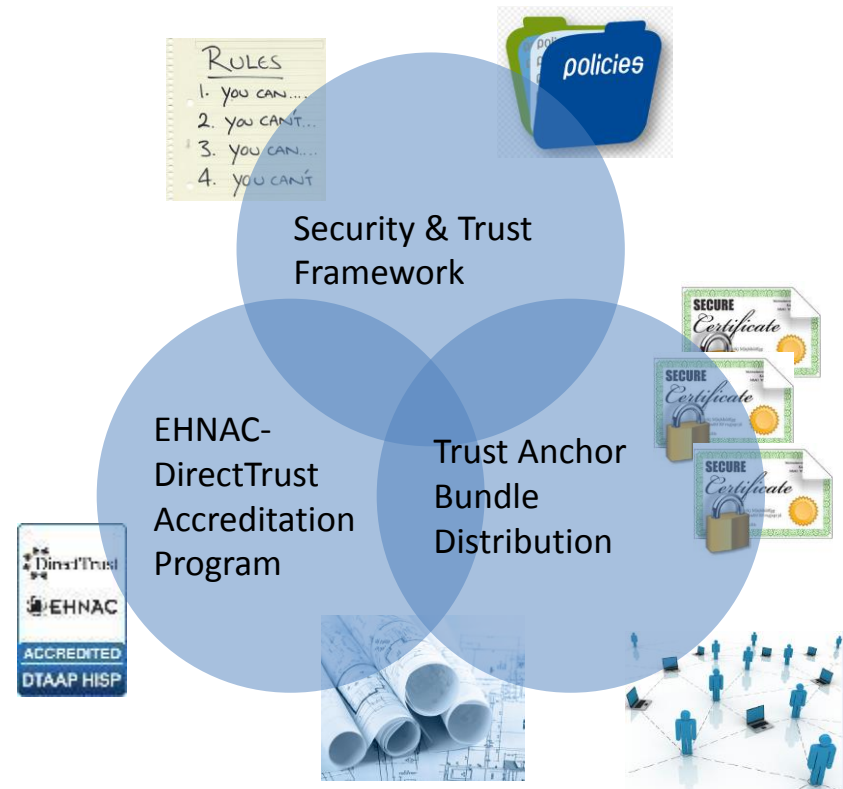
Doubletree by Hilton  
Downtown Washington, DC

# Mission and Goals: DirectTrust



DirectTrust.org, Inc. (DirectTrust) is a voluntary, self-governing, non-profit trade alliance dedicated to the growth of Direct exchange at national scale, through the establishment of policies, interoperability requirements, and business practice requirements.

DirectTrust operates under a Cooperative Agreement with ONC to support its work of creating a national network of interoperable Direct exchange services providers.



# DirectTrust Members



# Meaningful Use Stage 2 “Transitions of Care” (ToC) Objective and Certification Criteria

## Meaningful Use

- For Meaningful Use Stage 2, the ToC objective includes 3 measures:
- Measure #1: requires that a provider send a summary care record for more than 50% of transitions of care and referrals.
- Measure #2 requires that a provider electronically transmit a summary care record for more than 10% of transitions of care and referrals using CEHRT or eHealth Exchange participant
- Measure #3 requires at least one summary care record electronically transmitted to recipient with different EHR vendor or to CMS test EHR

## 2014 Edition Certification

- Two 2014 Edition EHR certification criteria
- 170.314(b)(1) : Transitions of care—receive, display, and incorporate transition of care/referral summaries.
- 170.314(b)(2) : Transitions of care—create and transmit transition of care/referral summaries.



# DirectTrust: Accrediting Trusted Roles

- DTAAP: provides baseline set of standards for management and operations of HISPs, CAs and RAs within DirectTrust framework
- DTAAP entities: can be trusted by relying parties to operate per DirectTrust collective policies and processes



# Direct On-boarding Workflow

## DIRECT IDENTITY, TRUST, AND ADDRESS PROVISIONING



### HEALTHCARE ORGANIZATION (HCO)

• With accompanying HCO Representative

- 1) HCO enrolls with HISP and requests the Direct Organization Certificate ♦ ◆ ◆
- 2) HCO specifies organization rep for certificate ◆
- 11) Request Direct account for Org affiliate e.g. employee from HISP ♦ ◆ ◆



### HEALTH INFORMATION SERVICE (HISP)

- 3) HISP assigns health domain for the organization ◆ ◆
- 4) HISP assigns ISSO for Direct Organization Certificate ♦
- 5) HISP requests Direct Organization Certificate from CA via a CSR ♦ ◆ ◆
- 10) HISP gets Direct Organization Certificate from CA ♦ ◆ ◆
- 12) Assign endpoint in the domain for new Account ◆ ◆
- 13) Request RA to verify Account holder identity details ♦
- 16) Provision authentication credentials for Account holder ◆
- 17) New Account uses Direct services provided by the HISP after appropriate authentication ♦ ◆ ◆



### CERTIFICATE AUTHORITY (CA)

• Identity/Trust Certificate | • Certificate Signing Services | • Certificate Validation Service | • Revocation Services

- 6) CA requests validation of Organization Rep + ISSO by the RA ♦ ◆ ◆
- 8) CA binds identities to keys + domain and issues the certificate ◆ ◆
- 9) Direct Organization Certificate provided to the HISP ♦ ◆ ◆
- 15) Obtain periodic audit data from the RA in respect to who the current Org cert subscribers are ♦ ◆



### REGISTRATION AUTHORITY (RA)

- 7) RA validates the Organization REP + ISSO in the domain ♦ ◆ ◆
- 14) Ensure new Account holder is identity vetted to the LoA of the Org cert ♦ ◆

♦ Identity ◆ Trust ◆ Address

# CARE COORDINATION

Summary of Care

Lab Results

Health Reminders

# PATIENT ENGAGEMENT

Referrals

Claims

Notifications

# OPERATIONS

Clinical Notes

Dialogue





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